

# North Manchester Community/NMGH

## Community Alternatives to Admission – Winter 2024/25



### Hospital at Home

Provides provides the care and monitoring that patients expect in hospital, delivered in their home under a consultant or GP.

Focus on patients with conditions such as frailty, respiratory issues or heart failure and comorbidities. However, other acute conditions are also considered by the team. Please call to discuss any patient. Patients can be supported in several ways:

- Service in the patient's home. This is where team (including hospital consultants and GPs) visit at home to provide assessments, care and therapy
- Providing telemedicine support and remote vital sign monitoring
- Providing social support, or a combination of these offers.

### North Manchester Hospital at Home

Supports patients living or registered with a GP in North Manchester. Patients must be aged over 18. Open from 08:30 – 22:00, seven days (last community referral time 18.00).

Tel: 07812 699521 to refer or discuss a patient. Hospital inpatient step down referrals can be made via Hive.

Info on all H@H services in Manchester available via [www.manchesterlco.org/hospital-at-home](http://www.manchesterlco.org/hospital-at-home)

### Manchester Community Response (MCR)

#### Crisis Response

Home Pathway & Reablement

Provides urgent assessment & support at home for up to 72 hours. Integrated health & social care team of ACP's, nurses, physio's, OT's, pharmacists, social workers and HCA's. Manchester GP Registered patients only.

Open 8.30am-10pm, 7 days  
0161 617 3292

#### Community IV

(Manchester & Trafford)

Provides IV therapy & sub cut fluids in patients own homes or a community clinic instead of hospital. Team consists of nurses, ACP's & infection prevention specialists. Manchester & Trafford GP Registered patients.

Open 8am-10pm, 7 days.  
0161 720 2788

#### Intermediate Care

Referrals from ED are via Crisis Response

#### A&E Navigators

Clinical Navigators. Clinical service to support safe avoidance of hospital admission.

#### Urgent Eyecare Service

Urgent eyecare at optician practices. Patient can self-refer at [primaryeyecare.co.uk](http://primaryeyecare.co.uk)  
*Eyesight threatening conditions – refer to MREH ED*

#### Ambulatory Care

0161 604 5380 7 days  
Consider all medical patients with the following exceptions: non resolved chest pain, new confusion\*, delirium\* or onset of reduced GCS\*, surgical, gynae, psychiatric, orthopaedic or viral D&V (\*unless back to baseline).

#### Voluntary Community Social Enterprise (VCSE)

Manchester Care & Repair (Home from Hospital)

Assisted discharge provides personalised support to anyone over 18 so they are prepared, transported and settled back home.

7 days a week, 8.5 hours a day. 0161 872 5500  
[mail@careandrepair-manchester.org.uk](mailto:mail@careandrepair-manchester.org.uk)

Check patient's GP area and make a verbal referral

**North GP** – 0161 667 3292  
(NMGH staff need to refer via North D2A Navigators )  
**Central GP** – 0161 227 3096  
**South GP** – 0300 303 9650

**North GP** – 07816 142 396  
**Central GP** – 07794 006 193  
**South or Trafford GP** – 0300 303 9650

#### Mental Health

Urgent out of hours referrals to GMMH gateway: 0161 271 0325  
Website link for crisis care (which can advise known and unknown service users/what to do)  
[www.gmmh.nhs.uk/crisis-care](http://www.gmmh.nhs.uk/crisis-care)

### North Manchester Community Health

#### Community (District) Nursing

- Cheetham & Crumpsall 0161 549 6700
- Harpurhey & Blackley 0161 861 2405
- Miles Platting, Collyhurst, Newton Heath & City 0161 470 6855
- Ancoats, Beswick and Clayton 0161 529 6271

#### Community Palliative Care (Macmillan)

0161 470 6719  
[mft.community-macmillan-service@nhs.net](mailto:mft.community-macmillan-service@nhs.net)

#### Out of Hours District Nurses

0161 918 4818  
[mft.latecall-dn@nhs.net](mailto:mft.latecall-dn@nhs.net)

#### Bladder & Bowel

0161 470 6686

#### Podiatry

0161 861 2439

#### Diabetes Nurse

0161 861 2421

#### Children's Community Nursing Service

Referrals accepted for most conditions as long as the child has a diagnosis. Respiratory illnesses, wound care, burns, skin conditions, administration of injections or IV treatments, pyrexia, etc  
0161 248 8501

#### Community Physio and OT

0161 470 6860

#### Stroke & Neuro

0161 388 4022

#### Care Navigators

Patients who are socially isolated/ lonely, at risk of re-admission, causing concern. Refer through **South SPA** 0300 303 9650

#### Lower Limb Specialist Service

0161 861 2439

This information and other useful admission avoidance and discharge resources available at [www.manchesterlco.org/discharge](http://www.manchesterlco.org/discharge)

## North Manchester GPs

Avenue Medical  
Beacon Medical  
Brookdale Surgery  
Charlestown  
Cheetham Medical Centre  
City Health Centre  
Collegiate Medical Centre  
Conran Medical Centre  
Cornerstones Medical Centre  
Dam Head Medical Centre  
Dr Mazhari & Partners  
Dr Mokashi & Partners  
Droylsden Road Practice  
Eastlands Medical Centre  
Fernclough Surgery  
Five Oaks Medical Practice  
Florence House Surgery  
Hazeldene Medical Centre  
Jolly Medical Centre  
Lime Square Medical Practice  
Neville Family Practice  
New Islington  
Newton Health Medical Centre  
Park View Medical Centre  
Queens Medical Centre  
Simpson Medical Practice  
Singh Medical Practice  
St George's Medical Centre  
Urban Village Medical Centre  
Valentine Medical Centre  
Victoria Mill Medical Centre  
Wellfield Medical Centre  
Whitley Road Medical Centre  
Willowbank Surgery

## Central Manchester GPs

Ailsa Craig Medical Practice  
Arch Medical Practice  
Ashcroft Surgery  
Ashville Surgery  
Chorlton Family Practice  
Corkland Road Medical Practice  
Cornbrook Medical Practice  
Dickenson Road Medical  
Fallowfield Medical Centre  
Gorton Medical Centre  
Hawthorn Medical Centre  
Levenshulme Health Centre  
Longsight Health Centre  
Manchester Medical  
Mount Road Surgery  
New Bank Surgery  
Parkside Surgery  
Princess Road Surgery  
Robert Derbyshire Practice  
Surrey Lodge Group Practice  
The Alexandra Practice  
The Docs Surgery  
The Range Medical Centre  
The Vallance Centre  
The Whitswood Practice  
The Wilbraham Surgery  
West Gorton Medical Centre  
West Point Surgery  
Wilmslow Road Medical

## South Manchester GPs

Al-Shifa Medical Centre  
Barlow Medical Centre  
Benchill Medical Practice  
Bodey Medical Centre  
Borchardt Medical Centre  
Bowland Road Practice  
Brooklands Medical Centre  
Burnage Health Centre  
Cornishway Medical Practice  
David Medical Centre  
Didsbury Medical Centre  
Forum Health  
Kingsway Medical Centre  
Ladybarn Group Practice  
Maples Medical Centre  
Mauldeth Medical Centre  
Merseybank Surgery  
Northenden Group Practice  
Northern Moor Medical Centre  
Park Medical Practice  
Peel Hall Medical Centre  
R&K Medical Practice  
Tregenna Medical Practice  
Woodlands Medical Centre

## Trafford GPs

Altrincham Medical Practice  
Barrington Medical Practice  
Bodmin Road Health Centre  
Boundary House Med Centre  
Brooks Bar Medical Centre  
Conway Road Medical Practice  
Davyhulme Medical Centre  
Delamere Medical Centre  
Derbyshire Rd. South Surgery  
Family Surgery  
Firsway Health Centre  
Flixton Road Medical Centre  
Gloucester House Med Centre  
Gorse Hill Medical Centre  
Grove Medical Practice  
Limelight Health and Wellbeing  
Lostock Medical Centre  
North Trafford Group Practice  
Old Trafford Medical Practice  
Park Medical Practice  
Partington Central Surgery  
Partington Family Practice  
Primrose Surgery  
Riddings Family Practice  
Shay Lane Medical Centre  
St. Johns Medical Centre  
Timperley Health Centre  
Trafford Health Centre  
Urmston Group Practice  
Village Surgery  
Washway Road Medical Centre  
West Timperley Medical Centre