



Manchester University
NHS Foundation Trust

IF YOU'RE UNDER 18...

You have rights in the NHS!



YOUTH FORUM
at the RMCH

Phone: 0161 701 2293
Email: youth.forum@mft.nhs.uk

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Confidentiality



YOUR RIGHTS

You have the right for information about yourself, your health and treatment to be private from family, teachers, employers or other organisations. You have the right to see your records and have them explained to you. Please see the nurse in charge if you would like to apply to do this

You have the right to be seen on your own without your parent/carer.

Please let a member of the nursing staff know if you wish this to happen.

EXCEPTIONS

Healthcare professionals have a duty to keep you and everyone else safe. This means sometimes they have to share information about you on a need-to-know basis if they think you or others are at risk of harm. It is your right to be told if this is going to happen.



Consent to Treatment

YOUR RIGHTS

You are entitled to make decisions about things that happen to your own body. It's important for us and your family to help you make good decisions but ultimately it's your body and you have the choice. If you feel you don't want treatment, talk to us.

EXCEPTIONS

If a healthcare professional thinks you are unable to make informed decisions they have to find someone else to consent for you. This could be parents, doctors, courts or local authorities. This will only happen on occasions where you do not have the capacity to make the decision yourself and everyone feels it's in your best interest.



Feedback

YOUR RIGHTS

Your feedback on services (whether good or bad) is essential for improvement. Any person, no matter how young they are, has the right to give feedback without it affecting their services. You can complain about services you've received in the past or are still receiving now.

There are NO EXCEPTIONS!




COMPLAINTS

If you want to resolve a problem directly ask for the "sister in charge" (if on a ward) or the "complaints manager". Alternatively you could contact the Clinical Commissioning Group (CCG) if you want to resolve a problem without speaking to the hospital directly.



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