

Contacting us

For further information, please contact

Landline: 0161 232 4214/5

Mobile: 0787 098 6972

Email:

mft.communityaudiology@nhs.net

Office hours: Monday - Friday

8:30am – 4:30pm.

Our phone lines close at 3:30pm.

Out of these hours, you can leave a message on our answerphone or send us an email.

Audiology
Moss side Health Centre
Monton Street
Manchester
M14 4GP

This service is provided by Manchester Local Care Organisation (MLCO). MLCO is the organisation that provides NHS community health care and social care in the city. It is a partnership organisation between the NHS and Manchester City Council.

Find out more about MLCO at
www.manchesterlco.org

Other languages

This leaflet can be produced in other languages on request. We can also provide the information in other formats including Braille, large print and audio CD. Please contact us if you require help.

Compliments and complaints

The **Patient Advice and Liaison Service (PALS)** is a confidential service that provides help, advice and information for patients, families and carers. General information and advice about local NHS services are also available here.

We welcome all your feedback about the service. You can contact PALS at:

- **Email:** pals@mft.nhs.uk
- **Telephone:** 0161 276 8686

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**Manchester Local
Care Organisation**

Leading local care, improving
lives in Manchester, with you



South Manchester Unilateral Hearing Loss Clinic

Parent information leaflet

Paediatric Audiovestibular
Medicine, Community Audiologist



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Who are we?

The Unilateral Hearing Loss Clinic is a specialist service for the assessment, rehabilitation and management of children who have a hearing loss in one ear.

Your child will be referred to our service by an audiologist in the South Manchester Audiology Team.

Who is the service for?

- Children between 0 - 18 years of age
- Children who have been diagnosed with a hearing loss in one ear
- Children who are registered with a South Manchester GP.

What to expect from the assessment

The appointment will take 60-90 minutes. As part of the assessment we will:

- Check your child's details, including relevant medical history and medication
- Talk about how your child has been managing the hearing loss
- Discuss the rehabilitation strategies with you – this may or may not include the use of a hearing aid
- Make a treatment plan for your child
- We may discuss a referral to the Sensory Support Service and other agencies such as Speech and Language
- We will work together to produce an individual management plan.

Our team

The Unilateral Hearing Loss Clinic team includes administrative assistants, a lead audiologist and a deputy lead audiologist.

Follow-up

- Your child will have regular appointments. The frequency of these appointments will depend on their age
- Even if we decide a hearing aid isn't the best option, we will still manage your child's hearing loss
- We will update your child's individual management plan
- The follow up appointments will usually be done face to face; however we may occasionally do them over the phone.