**What can you expect at your childs hearing aid assessment appointment**

Information for Parents/Carers

Paediatric Audiovestibular Medicine

# Any questions ?

If you have any questions about the procedure or are unsure or concerned about any aspect, please contact us.

Contacting us

For further information, please contact us by:

Telephone: 0161 232 4214/4215

Mobile: 07870986972 Email: mft.communityaudiology@nhs.net

Opening hours: Monday to Friday 08:30 - 16:30. Our phone lines close at 15.30pm.

Out of these hours, you can leave a message on our answerphone or send us an email

Our office is based at:

**Moss Side Health Centre,**

**Monton Street,**

**Moss Side,**

**Manchester,**

**M14 4GP**

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**This service is provided by Manchester Local Care Organisation (MLCO).** MLCO is the organisation that provides NHS community health care and social care in the city. It is a partnership organisation between the NHS and Manchester City Council.

Find out more about MLCO at **www.manchesterlco.org**

Other languages

This leaflet can be produced in other languages on request. We can also provide the information in other formats including Braille, large print and audio CD. Please contact us if you require help.

Compliments and complaints

The **Patient Advice and Liaison Service (PALS)** is a confidential service that provides help, advice and information for patients, families and carers. General information and advice about local NHS services are also available here.

We welcome all your feedback about the service and you can contact PALS at:

* **Email:** pals@mft.nhs.uk
* **Telephone:** 0161 276 8686

**What happens next?**

 **I**fwe think your childs level of hearing loss is significant we will decide whether to fit 1 or 2 hearing aids. We will explain the procedure for fitting of the hearing aids and check the fit of the ear moulds.

We will carry out further tests to help us programme your childs hearing aid. We will show you how the hearing aids work, how to look after them, how to fit the ear mould and hearing aids to your childs ear and battery changing procedures. We will provide you with spare batteries and a hearing aid kit.

We will ask for your consent before we share the information with the sensory support service who support children with hearing aids in school. If you consent to their input, they will contact you to explain what they do.

The audiologist will send you a report about your child’s hearing. Copies will go to your health visitor or school nurse, your doctor and other professionals who work with your child.

You can get more information on hearing aids by looking at the Hearing Aid Information section of this website.LINK

**Useful contacts**

**The National Deaf Children’s Society** Phone or text: 0808 800 8880 Website: [www.ndcs.org.ukwww.facebook.com/NDCS.UK](http://www.ndcs.org.ukwww.facebook.com/NDCS.UK)

**Action on Hearing Loss** Phone: (0161) 276 2301Text phone: (0161) 274 3606 Website: www.actiononhearingloss.org.ukwww.facebook.com/actiononhearingloss

This leaflet is for parents or guardians of children and young people who attend a paediatric hearing aid assessment clinic.

Your Audiology appointment

You will get appointment letter between 1-3 weeks prior to the appointment

You may get a text reminder appointment 48 hours prior to the appointment on the mobile number registered with us.

**Where will the appointment be**

We will be able to see your child for a hearing aid assessment at Brownley Green health centre, Burnage Health centre and sometimes at Withington community Hospital. Appointments are usually at the health centre which is nearest to you. A list of our health centres can be found under Hearing Assessment Centres and Directions in this website. If you would like your appointment to be at a different centre, we will try to accommodate this.

**Please note:**  Quiet surroundings are needed to get accurate test results. Try not to bring other small children to the appointment as it is hard for them to keep quiet while the test is being done.

ildren are usually referred to this service by a health care professional such as your GP/audiologist.

You can **self refer** your child to us by contacting us,

If you have been seen by the community stroke team before, you can contact us directly for a review of your rehabilitation needs at any point in the future.

Any health care professional can contact the team to discuss potential referrals.

**What happens at the appointment?**

You will be seen by 1 or 2 qualified audiologists depending on your childs age and level of development. The appointment will usually last for 60 or 90 minutes but may be longer if an interpreter is required.

We will ask about your child’s health, hearing concerns and speech and language development. During the appointment we will assess your child’s hearing, even if this has been recently tested. This is because we want to make sure that we have the most up-to-date hearing results before deciding on the best way to treat your child.

We will look in your child’s ears and check for some common problems that can cause hearing loss. We will carry out a test to check for congestion behind the eardrums.

We will discuss the test results with you as soon as testing is complete. If your child’s hearing levels have improved since they were first referred, hearing aids may not be suitable. Fluctuating hearing levels can be very frustrating for parents and can often occur with glue ear. Please be assured that we will not discharge your child if there are significant concerns about their hearing ability. We will make an appointment for a few months’ time to assess their hearing again. And if hearing level drops significantly we can proceed again with hearing aid management. .