

Contacting us

To make an appointment, call:
0300 303 9650

Office hours are Monday to Friday
08:30 - 16:30

Or contact your local clinic reception
and leave a message. Clinic contact
numbers:

Harpurhey: **0161 861 2400**

Cheetham: **0161 549 6720**

Ancoats: **0161 274 1640**

Cornerstones: **0161 230 2200**

Charlestown Road: **0161 741 2000**

Newton Heath: **0161 684 9696**

This service is provided by Manchester Local Care Organisation (MLCO). MLCO is the organisation that provides NHS community health care and social care in the city. It is a partnership organisation between the NHS and Manchester City Council.

Find out more about MLCO at
www.manchesterlco.org

Other languages

This leaflet can be produced in other languages on request. We can also provide the information in other formats including Braille, large print and audio CD. Please contact us if you require help.

Compliments and complaints

The **Patient Advice and Liaison Service (PALS)** is a confidential service that provides help, advice and information for patients, families and carers. General information and advice about local NHS services are also available here.

We welcome all your feedback about the service. Contact PALS at:

- **Email:** pals@mft.nhs.uk
- **Telephone:** 0161 276 8686

Leaflet produced by Manchester Local Care Organisation - December 2021.

Review date - November 2023.



**Manchester Local
Care Organisation**

Leading local care, improving
lives in Manchester, with you



Treatment Room Service

Patient information
leaflet

North Manchester
Community Health Services



Powered by:



About the North Manchester Treatment Rooms Service

We provide nursing care for patients over the age of 16 who are not housebound. Our team of nurses and health care support workers run a range of clinics, including:

- Wound care
- Leg ulcer management
- Intramuscular injections
- Catheter care
- Stoma/nephrostomy care
- Lymphoedema management (following specialist referral)

We work closely with other services such as the Leg Ulcer, Lymphoedema, Podiatry and District Nursing services.

How can I be referred to the service?

You must be registered with a North Manchester GP.

You can self-refer when advised by your GP or health professional.

What to expect at your first appointment

As part of your assessment the member of staff will:

- Record your personal details, including any relevant medical history and the medication that you take
- Discuss with you the problems that you are experiencing
- If you have a wound, an assessment of your wound/s will take place. This will include examination of the area that is causing you a problem so you will need to be dressed appropriately
- Discuss treatment options and goals with you, and make a treatment plan
- Provide information about your treatment.

Follow up visits and appointments

Depending on the problems identified, follow up treatment sessions will be arranged. This will be agreed with you.

Your treatment plan may involve a referral to another service, such as the Leg Ulcer Service. Patients who are referred to a specialist service will continue to receive their regular care in the Treatment Rooms Service.

Discharge from the service

Once your care is complete you will be discharged from the service.

Please be aware that if you fail to attend two appointments you may be discharged and will require a new referral to access the service again.