

Manchester Macmillan Supportive and Palliative Care Community Service

Information about our service



**Manchester Local
Care Organisation**

Leading local care, improving
lives in Manchester, with you

In partnership with

**MACMILLAN
CANCER SUPPORT**

Manchester Macmillan Supportive and Palliative Care Community Service

Do you or a family member have cancer or other progressive life-limiting illness? This leaflet contains information for patients and their carers explaining what the Manchester Macmillan Service does and how to contact them.

What does the Macmillan service do?

The service is based in 3 hubs across the city and the teams work in their local Neighbourhoods in south, central and north Manchester.

The teams provide support for adult patients registered with a Manchester GP who are facing serious life-limiting illness, for example cancer. Our teams will visit patients in their own home or care home and also provide telephone support and advice when required.

The teams recognise that emotional, family, financial and spiritual concerns may be just as important to you as physical problems.

The team can:

- Provide treatment and advice to help manage any symptoms
- Offer practical advice and support to do the things that are important to you
- Support families and carers
- Signpost to other services including financial advice
- Support you to make choices and plan for your future

Who is in the Macmillan Teams?

The teams have the following staff members who are available to provide support, care and advice:

- Occupational Therapist
- Physiotherapist
- Dietitian
- Speech and Language Therapist
- Medical Consultants
- Support staff
- Specialist Nurses

The teams work closely with GPs, District Nurses, urgent response teams and hospital teams.

How to contact us

Our Service is open 7 days a week, 365 days a year.

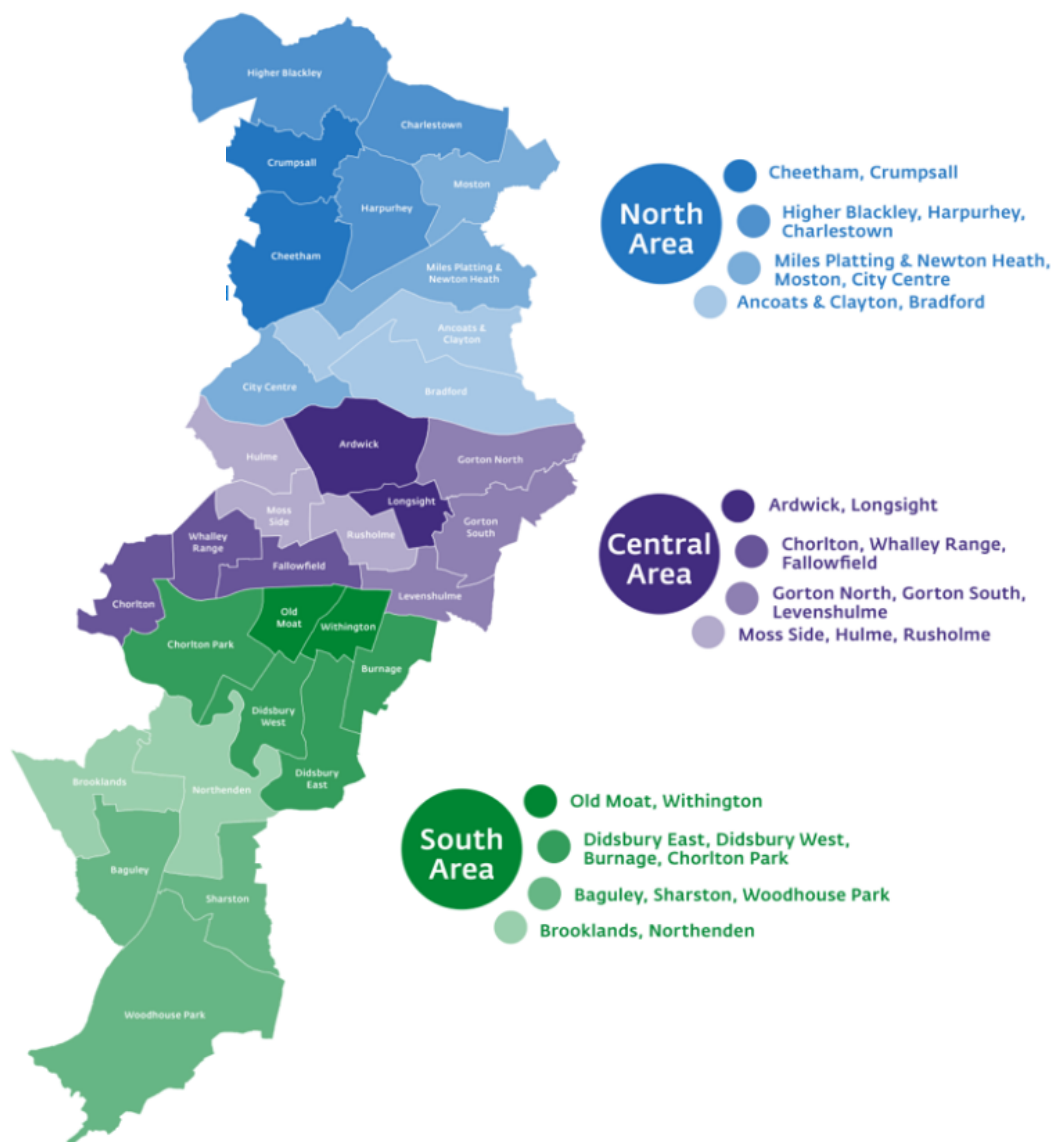
Your GP, District Nurse, Hospital Doctor or Nurse can refer you to our community service. If you prefer, you or a member of your family can contact us by telephone and speak to one of our team.

The service is based in 3 hubs across the city – North, Central and South Manchester.

See the map on the next page to find out which hub is local to you.

Which hub covers the area I live in?

This map shows which parts of Manchester are in each hub area.



Contact the Macmillan team hubs

Each hub will operate from 8am-7pm, seven days a week.

North Manchester area - Beswick



Cornerstones Health Centre

Graham Street
Beswick M11 3AA



0161 470 6719

Central Manchester area - Longsight



Longsight Health Centre

Stockport Road
Longsight M13 0RR



0161 248 1252

South Manchester area - Withington



Withington Community Hospital

Nell Lane
Didsbury M20 2LR



0161 217 3355

Feedback and concerns

Patient Advice and Liaison Service (PALS)

We welcome all of your feedback about our service. If you have any suggestions, comments or concerns about the services you have received, the Patient Advice and Liaison Service (PALS) team are here to help.

Whether you are a patient, a relative, friend or carer, they will listen to your concerns, help make your voice heard and liaise with the relevant staff to sort out any problems quickly.

Contact the team by email pals@mft.nhs.uk or call **0161 276 8686**.

Other useful contacts and information

Macmillan Cancer Support website

The Macmillan website provides a range of useful information on cancer, support that is available to you and other topics for both patients and carers/relatives.

Visit www.macmillan.org.uk

Macmillan Support line

The Macmillan Support Line can help with clinical, practical and financial information.

Call on **0808 808 00 00** (7 days a week, 8am-8pm).

Manchester Local Care Organisation website

Manchester Local Care Organisation are the public sector partnership organisation that provide NHS community services in the city - including this service.

Visit www.manchesterlco.org

Notes

Use this page to record any questions you want to ask if you are calling the team or any information you are given.

Translation and interpretation

It is our policy that family, relatives and friends cannot interpret for patients. Should you require an interpreter, ask us to arrange it for you.

تنص سياستنا على عدم السماح لافراد عائلة المرضى او اقاربهم او اصدقائهم بالترجمة لهم. اذا احتجت الى مترجم فيرجى ان تطلب ذلك من احد العاملين ليرتب لك ذلك.

بماری یہ پالیسی ہے کہ خاندان ، رشتہ دار اور دوست مریضوں کے لئے ترجمہ نہیں کر سکتے۔ اگر آپ کو مترجم کی ضرورت ہے تو عملے کے کسی رکن سے کہیں کہ وہ آپ کے لئے اس کا بندوبست کر دے۔

ইহা আমাদের নীতি যে, একজন রোগীর জন্য তার পরিবারের সদস্য, আত্মীয় বা কোন বন্ধু অনুবাদক হতে পারবেন না। আপনার একজন অনুবাদকের প্রয়োজন হলে তা একজন কর্মচারীকে জানান অনুবাদকের ব্যবস্থা করার জন্য।

Nasze zasady nie pozwalają na korzystanie z pomocy członków rodzin pacjentów, ich przyjaciół lub ich krewnych jako tłumaczy. Jeśli potrzebują Państwo tłumacza, prosimy o kontakt z członkiem personelu, który zorganizuje go dla Państwa.

Waa nidaamkeena in qoys, qaraaboamasaaxii boaysanu tarjumikarinbukaanka. Haddiiaad u baahatotarjumaankacodsoxubinka mid ah shaqaalahainaykuusameeyaan.

我们的方针是，家属，亲戚和朋友不能为病人做口译。如果您需要口译员，请叫员工给您安排。

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